

Knowledge Cafés encourage productive conversations to help people learn from each other. They can help people to solve problems, break down silos, drive innovation and build a community. The value of the Café is in the conversation itself and the learning that each individual takes away.

Knowledge Cafés

Before the Session:

- Spend time devising a single open-ended question to stimulate conversations
- Invite participants (between 12 24 people is ideal)
- Arrange your room with small round tables that can seat 4/5 people.

Options:

An invited speaker can introduce the theme but this should be limited to 15 minutes to allow adequate time for the conversation to take place.

If time is short consider running a 30 minute Espresso Café.

- 1. Facilitator explains how the café will run, introduces the theme and poses the question.
- The small groups are invited to have a selffacilitated conversation based upon the question.
- 3. After 15 minutes groups are invited to swap tables to begin new conversations, meet new people and get different perspectives on the question.
- 4. After 45 minutes come back together as a full group to share ideas and learning from the conversations that have taken place. Individuals may suggest an actionable insight if appropriate.
- 5. If the group agrees, ideas from the conversation can be captured and shared after the session but this must not inhibit the conversation.